



Northmoor Neighbourhood Plan



Our vision for Northmoor

To protect and enhance the identity of Northmoor, meeting the housing needs of local people. We will also promote and support financial independence for residents and the community, helping to make Northmoor a great place to live.

Our objectives

Objective one: People

We will connect local residents with work and skills opportunities, including offering employment and skills support, and initiatives to help them become more financially independent.

Objective two: Place

We will deliver high-quality neighbourhood management services to help residents feel more involved with the local community and to feel proud of Northmoor.

Objective three: Partners

To build on existing partnerships with local residents, police, businesses, housing providers and other key groups to bring investment and services to Northmoor – and keep them there.

Objective four: Homes

Our property is your home. We will ensure that our customers in Northmoor have support, if needed, to look after their home. We will also invest through planned improvements to ensure we maintain high standards.



What we've done so far

Over the last six months, we've been busy working with customers and partners in the area. Here's how we've been working towards our vision of making Northmoor a great place to live:

Objective one: People

- Our local Employability Coach has assisted two customers from Northmoor into employment, as well as met with 44 people to assist them with their CVs and job queries.
- Earlier this year, we held a virtual jobs fair open to all customers which hosted employers across various sectors.
- Our Tenancy Coach Service has been supporting 10 customers in Northmoor. The service provides customers with a range of support including financial, mental health and resettlement support.



Objective two: Place

- Our Area Services Manager and Social Value Specialist have been working together to look at bringing Social Value to Northmoor, with the first action being to brighten up areas of Northmoor.
- A project group has been established with Manchester City Council to tackle ongoing environmental issues in the area.
- The 'People of Northmoor' project is now complete. The audio tour, which explores the lives of people who make the community thrive, will be available soon.
- The Northmoor Hub has been fully refurbished and was officially opened by Andy Burnham in August.
- The three retail units were completely refurbished and three organisations have been selected to fill the spaces, including a youth centre and community arts space.



Objective three: Partners

- We have continued to develop our relationship with the Northmoor Community Association and our local Neighbourhood Services Manager attends regular Northmoor Together meetings.
- We have also continued to work alongside key partners including Manchester City Council, Greater Manchester Local Enterprise Partnership, local police units, schools and community groups with Great Places colleagues attending regular partnership meetings.
- We are working with other housing providers in the area to bring services together around the neighbourhood.
- The Area Services Manager has been working with our Social Value Specialist to identify key Social Value projects in the area.

Objective four: Homes

- In recent months, we have received and completed 608 repairs in Northmoor.

Feedback about our in-house repairs service says...



Our projected spending for investment works in Northmoor is £170,000 for 2021/22. So far this year, we have invested £37,000 in the local area.

Get involved

We are serious about our commitment to Northmoor and the customers who live in our homes, so we will keep you up to date with how we are doing – but we want to hear from you, too.

If you would like to access employment and skills or tenancy support, you can contact us directly to find out more, or ask your Neighbourhood Services Manager for advice. You will benefit from free training, work experience and the opportunity to develop new skills that will enhance your CV for future job opportunities.

You can also get involved in helping to shape Great Places' services and provide feedback. There will be opportunities to meet a wide range of people from Great Places' communities. In addition, you will get to see how your feedback and input helps to improve our services for the benefit of you and other customers.

Want to find out more? Call us on 0300 123 1966 (Monday-Friday 8am-6pm)



