



Longridge and Shaw Heath Neighbourhood Plan



Our vision for Longridge and Shaw Heath

To protect and enhance the identity of Longridge and Shaw Heath, meeting the housing needs of local people. We will also promote and support financial independence for residents and the community, helping to make Longridge and Shaw Heath great places to live.

Our objectives

Objective one: People

We will connect local residents with work and skills opportunities, including offering employment and skills support, and initiatives to help them become more financially independent.



Objective two: Place

We will deliver high-quality neighbourhood management services to help residents feel more involved with the local community and feel proud of Longridge and Shaw Heath.

Objective three: Partners

To build on existing partnerships with local residents, police, businesses, housing providers and other key groups to bring investment and services to Longridge and Shaw Heath – and keep them there.

Objective four: Homes

Our property is your home. We will ensure that our customers in Longridge and Shaw Heath have support, if needed, to look after their home. We will invest through planned improvements to ensure we maintain high standards.



What we've done so far

Over the last six months, we've been busy working with customers and partners in the area. Here's how we've been working towards our vision of making Longridge and Shaw Heath great places to live:

Objective one: People

- Our Employability Coach has continued to work with customers in the area, supporting two into full-time employment and three onto different training courses. We also offer a weekly session at The Welcome Centre covering employment information, advice, guidance and CV support for local customers.
- Three of our Great Places' customers have been employed at The Welcome Centre to work in the kitchen and cafe.
- Earlier this year, we held a virtual jobs fair open to all customers which hosted employers from various sectors.
- Through the Hardship Fund, we have been able to provide two customers with household essentials worth £434.



Objective two: Place

- Colleagues from Great Places recently joined customers and volunteers on the Sunday Funday litter pick of the local area.
- The digital kiosk at The Welcome Centre is now available to use for customers to access their Great Places portal as well as a number of other services.
- We have provided laptops for customers to use at The Welcome Centre when needed.



Objective three: Partners

- We have provided funding support to three local partners; Knutsford Grow, Bounceback CIC and The Welcome through our Community Resilience Fund.
- Our Neighbourhood Services Manager and Area Services Manager have been working with local police to organise monthly walk arounds in the neighbourhood.
- Through The Welcome Centre, we have provided 276 food parcels to those in crisis and provided 192 holiday hunger parcels to local families using the Great Places Resilience Fund.
- The fund has also been used to support the Luncheon group and the Knit Natter group to get back up and running as well as to host a craft group family activity during the half term.

Objective four: Homes

- We've been working to ensure that properties are not left empty for long periods after tenants move on. There have been a total of six re-lets in recent months, with the average re-let time being just over 23 days.

Feedback about our in-house repairs service says...



Our overall repairs satisfaction score is

91%



92.9%

customers reported they were satisfied with the quality of the works completed



86.2%

customers were satisfied with the speed of the repair completion.



Get involved

We are serious about our commitment to Longridge and Shaw Heath and the customers who live in our homes, so we will keep you up to date with how we are doing – but we want to hear from you, too.

If you would like to access employment and skills or tenancy support, you can contact us directly to find out more, or ask your Neighbourhood Services Manager for advice. You will benefit from free training, work experience and the opportunity to develop new skills that will enhance your CV for future job opportunities.

You can also get involved in helping to shape Great Places' services and provide feedback. There will be opportunities to meet a wide range of people from Great Places' communities. In addition, you will get to see how your feedback and input helps to improve our services for the benefit of you and other customers.

Want to find out more? Call us on 0300 123 1966 (Monday-Friday 8am-6pm)



