



Factsheet 11: Moving home

This leaflet explains the options that may be available to you if you decide your current home is no longer suitable and you would like to move.

Transfers

We will consider moving you to another property, if you have been a resident for over 12 months and you have a clear rent account, on the following grounds:

- a member of your household has a serious medical condition that might improve after moving to a more suitable home.
- serious social conditions exist. For example when a member of your household is suffering harassment, or where it can be shown that there is a need for you to move closer to friends and family who can offer support.

We will not normally consider transfer applications if you have:

- lived in your home for less than 12 months
- arrears on your rent account
- neglected or damaged your home, including gardens, the outside and shared areas

- Been involved in anti-social behaviour

There are only a limited number of homes available so we may not always be able to meet your exact requirements when applying for a transfer and it may be necessary to put you on a waiting list.

Mutual exchanges

You can apply to swap your home with another resident of Great Places, a resident of another housing association or local authority if it is considered acceptable by both landlords.

We will usually agree to exchange requests unless either tenant is in breach of tenancy conditions, there are rent arrears, or other debts with Great Places.

Or

You would overcrowd or under-occupy the home you want to move to.

The home you want to move to is intended for a household with special needs or a disability and you do not have those requirements.

We will give you a decision on whether we will allow you to take part in a mutual exchange and

allow the exchange to go ahead within six weeks of your initial enquiry.

Your rights as a resident may be affected when you exchange your home as you may have to comply with different tenancy terms.

Buying your own home

Plumlife, part of Great Places Housing Group, specialises in shared and low cost home ownership and has many developments across the north west

They offer low cost schemes like shared ownership, which allows you to buy a share of your home and pay rent on the rest. The total monthly costs of the rent and mortgage together are lower than traditional mortgages if you were buying 100% of the same property.

Give our Plumlife staff a call on 0161 447 5050.

How to apply

If you are interested in moving home with us or want to find out more about your options, contact your neighbourhood co-ordinator or Plumlife.

Leaving your home

If you decide to move you must give four weeks written notice. You must also hand in any keys, clear your rent account, make sure you pass on the names of the energy suppliers you have used, give alarm codes and forwarding address to your neighbourhood co-ordinator. Please make sure you leave your property in a clean and tidy condition to avoid any unnecessary charges.