



# Factsheet 12: Aids and adaptations

## Adapting your home - meeting your needs

Great Places Housing Group is committed to making sure that all tenants and their families are able to live independently.

We recognise that some tenants and their families may have difficulty with every day activities because of disability or loss of fitness. Making physical changes to the home is often what is needed to overcome these difficulties and Great Places Housing Group is committed to supporting residents in this.

This factsheet will give you guidance on how to go about requesting aids and adaptations to your home.

## What do we provide?

We assist residents to apply for disabled aids and adaptations to their home. We are also able to pay for minor works or changes to our properties, which will help improve the quality of life for people with disability. Examples of what we may be able to provide include, ramps, grab rails and vibrating fire alarms.

We will consider funding adaptations up to the value of £2,000. Where the cost of the adaptation is above this amount,

Great Places Housing Group will consider sharing the cost with another support agency such as the local council's social services department.

## How do I apply for an adaptation?

You can apply by contacting your neighbourhood co-ordinator who will come to your home to talk about your requirements and fill in the application form.

You may need to contact an occupational therapist who is based in your local social services department depending on your request, but this will be explained to you by your neighbourhood co-ordinator.

## Useful contacts

### Organisations

**Age UK** provides direct help to over a million older people each year - allowing them to live as independently as possible for as long as possible.

[www.ageuk.org.uk](http://www.ageuk.org.uk)

**Mencap** is the UK's leading learning disability charity working with people with a learning disability and their families and carers.

Telephone 020 7454 0454.  
[www.mencap.org.uk](http://www.mencap.org.uk)

### The Disabled Living Foundation

**(DLF)** is a national charity that provides free, impartial advice about all types of disability equipment and mobility products for older and disabled people, their carers and families.

0845 130 9177 (textphone 020 7432 8009)  
[advice@dlf.org.uk](mailto:advice@dlf.org.uk)  
10am - 4pm, Monday to Friday.

### Websites

**Direct.gov** is a comprehensive website for disabled people and their carers.

[www.direct.gov.uk/en/DisabledPeople/index.htm](http://www.direct.gov.uk/en/DisabledPeople/index.htm)

**UK Learning Disabilities** provides a one-stop source of information about UK Learning Disability issues, by providing you with links to the best sources of current information.

[www.uklearningdisabilities.co.uk](http://www.uklearningdisabilities.co.uk)

