

Compliments and complaints

What do you think of us?

Compliments and complaints are your opportunity to tell us what you think about the services you receive from us. We monitor your feedback so we can make improvements.



Razwan Anwar
Quality and performance manager

180

complaints received from
April to June

192

complaints received from
July to September

The lower the better.
We have seen a 7% increase
compared to the previous
three months.

39

compliments received
from April to June

43

compliments received
from July to September

The higher the better.
We've seen a 10% increase
compared to the previous
three months.